

MOVE IT

A Friendly Guide to Moving



Make sure you agree up front on the moving date, costs, and packing details. Authorized movers may negotiate rates based on a Maximum Rate Tariff established by the NC Utilities Commission (NCUC).

Organize and plan ahead. Obtain copies of all signed and completed documents with the company's name, address, phone number, and NCUC certificate number noted.

Value your possessions properly. Ask your mover to explain the two types of valuation protection offered. Settlement of any claims depends on the valuation you select.

Ensure your mover is authorized to perform your move by checking the list of authorized movers at [List of carriers issue a certificate of exemption](#).



Insurance is required by the NCUC for all authorized movers. Unauthorized movers may not be properly insured, so you may not be reimbursed for damages or loss.

Telephone the Public Staff at 919-733-7766 if you need assistance with intrastate moves or encounter unauthorized movers. Useful information is also available online at [Moving 101...](#)